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June 8, 2001

**VIA HAND DELIVERY**

Mr. K. David Waddell  
Executive Secretary  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, Tennessee 37243-0505

***Re: Tennessee Telecommunications Association  
Supplemental Responses to Data Request of January 18, 2001  
Docket No. 00-00823***

Dear Mr. Waddell:

You will find enclosed an original and 14 copies of the Association's Supplemental Response to the TRA's Data Request of January 18, 2001. These responses supplement those which were originally filed on April 9, 2001. Please stamp one of the copies as Filed and return it to our courier for delivery back to us.

Please note that the attached Exhibits contain confidential and proprietary material and are submitted under seal pursuant to Rule 1220-1-1-.03(8).

We appreciate the current action on the Association's petition and look forward to the Authority's further consideration of this matter.

Best regards.

Very truly yours,



R. Dale Grimes

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REGULATORY AUTH.  
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OFFICE OF  
EXECUTIVE SECRETARY

RDG/smb

cc: Mr. Willie Lewis  
Mr. Bruce Mottern  
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Enclosure

**Tennessee Telecommunications Association  
Tennessee Regulatory Authority  
Docket No. 00-00823  
January 18, 2001  
Request 3**

**Request 3:** Have TTA members reduced prices for voice messaging services in response to competing offers for such services? Provide summaries of all such rate reductions and the competitive offerings that prompted them.

**Response 3 - Supplement:**

Citizens Telecommunications Company, Inc. ("Citizens"), Loretto Telephone Company, Inc. ("Loretto"), and United Telephone Company ("UTC") have not reduced prices for voice messaging services since voice mail was initiated, nor have they increased those rates.

**Tennessee Telecommunications Association  
Tennessee Regulatory Authority  
Docket No. 00-00823  
January 18, 2001  
Request 4**

**Request 4:** Provide a listing of tariffed services by company that are included in the TTA's Petition.

**Response 4 - Supplement:**

Citizens:

The voice messaging services offered by Citizens: (i) Residential Basic Mailbox; (ii) Residential Premium Mailbox; (iii) Family Basic Mailbox; (iv) Family Premium Mailbox; (v) Small Business Basic Mailbox; (vi) Small Business Premium Mailbox; (vii) Basic Sub-Mailbox; (viii) Premium Sub-Mailbox; (ix) Large Business Basic Mailbox; (x) Large Business Premium Mailbox; (xi) Announcement Only Mailbox.

Loretto:

The voice messaging services offered by Loretto: (i) business voice messaging service (charged at a rate of \$4.50 per month); and (ii) residential voice messaging service (charged at a rate of \$3.00 per month).

UTC:

The voice messaging services offered by UTC include the following business and residential voice messaging services: (i) Voice Mail (Basic); (ii) Voice Mail (Plus); (iii) Voice Mail (Deluxe); (iv) Voice Mail/Fax Service (Enhanced); Voice Mail Extension Mailbox Service Menu (Listen Only); Voice Mail Extension Mailbox Service Menu (Listen & Reply).

**Tennessee Telecommunications Association  
Tennessee Regulatory Authority  
Docket No. 00-00823  
January 18, 2001  
Request 5**

- Request 5:** Specify how the remedy proposed in the above-captioned Petition would affect accounting procedures of telecommunications service providers:
- a. To which accounts are the revenue and associated costs booked today? (Separate by regulated and non-regulated accounts).
  - b. To which accounts does the TTA propose to book revenues and associated costs? (Separate by regulated and non-regulated accounts).

**Response 5a - Supplement:**

Citizens:

In accordance with Federal Communications Commission ("FCC") Regulations, voice messaging service revenues are accounted for as a non-regulated activity. Citizens records revenues from voice messaging service in the non-regulated account 5280-363. Costs associated with provision of voice messaging services are recorded in appropriate expense accounts (6XXX) and are expensed and allocated to non-regulated accounts as provided for in Part 64 of the FCC cost allocation rules.

Citizens has two properties operating in Tennessee. One is a rate-of-return company and the other operates under price regulation. When reporting state regulated and unregulated earnings, both companies currently make an adjustment to include voice messaging-related services in regulated results.

Loretto:

Loretto records revenue from voice messaging services to regulated account 5060, Other Local Exchange Revenues. Loretto does not record expenses by regulated product line.

UTC:

Voice messaging service revenues are accounted for by UTC as a non-regulated activity.

**Response 5b - Supplement:**

Citizens:

If voice messaging services are reclassified as non-regulated, no change in the manner of accounting for revenues would be necessary for Citizens. However, when reporting results to the Tennessee Regulatory Authority, voice messaging services would be excluded from regulated earnings.

Loretto:

If voice messaging services are reclassified as non-regulated, voice messaging services revenues would be excluded from regulated earnings.

UTC:

If voice messaging services are reclassified as non-regulated, UTC proposes to establish sub-account codes under Part 32.7990 – Nonregulated Income.

**Tennessee Telecommunications Association  
Tennessee Regulatory Authority  
Docket No. 00-00823  
January 18, 2001  
Request 7**

**Request 7:    Supply the following data for the territory serviced by TTA's member companies:**

- a.    The number of lines equipped with voice mail by month over the past three years (1998 - 2000). Separate this data by residence and business.
- b.    List the number of total access lines by month over the past three years (1998 - 2000). Separate this data by residence and business.

**Response 7a - Supplement:**

Citizens:

The spreadsheet marked as Exhibit F sets forth Citizens' response to Request 7a. Because the information provided in the spreadsheet is confidential proprietary information, it is submitted under seal.

Loretto:

The spreadsheet marked as Exhibit G sets forth Loretto's response to Request 7a. Because the information provided in the spreadsheet is confidential proprietary information, it is submitted under seal.

UTC:

The spreadsheet marked as Exhibit H sets forth UTC's response to Request 7a (as well as its response to item 7b, below). Because the information provided in the spreadsheet is confidential proprietary information, it is submitted under seal.

**Response 7b - Supplement:**

Citizens:

The spreadsheet marked as Exhibit I sets forth Citizens's response to Request 7b. Because the information provided in the spreadsheet is confidential proprietary information, it is submitted under seal.

Loretto:

The spreadsheet marked as Exhibit J sets forth Loretto's response to Request 7b. Because the information provided in the spreadsheet is confidential proprietary information, it is submitted under seal.

UTC:

The spreadsheet marked as Exhibit H sets forth UTC's response to Request 7b (as well as its response to Request 7a). Because the information provided in the spreadsheet is confidential proprietary information, it is submitted under seal.

**Tennessee Telecommunications Association  
Tennessee Regulatory Authority  
Docket No. 00-00823  
January 18, 2001  
Request 8**

**Request 8:** If this Petition is approved, do the TTA member companies anticipate increasing voice mail rates?

**Response 8 - Supplement:**

Citizens:

Citizens has no current plans to increase rates for current customers on existing voice messaging platforms as a result of the deregulation effort. When Citizens rolls out new voice mail products, those rates will be based on market conditions. However, voice messaging rates may decline due to potential bundling of services in the future.

Loretto:

Loretto has no current plans to increase rates for voice messaging services. Future rate changes would be based upon market conditions.

UTC:

UTC has no current plans to increase rates on voice messaging services. Future rate changes would be based upon market conditions.